

Moray Older Peoples Strategy: Consultation Plan

<p>What sort of strategy are we developing?</p>	<ul style="list-style-type: none"> • Looking to develop a ‘broad’ strategy which incorporates Health, Social and Housing service issues as well as social issues (i.e. active ageing, leisure , transport etc) • Partnership approach • Continuing to shift the balance of care from acute to community based • Ensuring that Health and Social Care services are responsive to the needs of Older People • Enabling older people to live as independently as possible in a suitable and safe environment with choice and control over their future needs
<p>What do we want to find out from the consultation?</p>	<ul style="list-style-type: none"> • Views on existing services – including deficiencies, discrimination and improvements • Skills of older people • How to involve and empower older people • Needs of older people – accommodation, transport, leisure, pensions, health, social (some of this can be obtained from existing research and consultation at a local and national level) e.g. sheltered Housing Review, Housing Needs Study, Day Services Review, elderly needs study • Priorities for older people • Views on proposed strategic objectives • Views of carers – what provision they require. • Views of families of older people
<p>Who do we need to consult?</p>	<ul style="list-style-type: none"> • Sheltered users • Day centre users • Luncheon club users, MOW • Local organisations Older peoples Forums, clubs • Service providers – Carers Project, Crossroads etc • Places of worship • Community centre users • Carers • Tenants and Residents Associations • Broader 65+ community and public • Key partners and stakeholders – Staff, Health and Social Care Services, Police, SAS, Out of Hours Services, Transport, Taxi companies , Department of Work and Pensions • Voluntary Agencies e.g. WRVS, crossroads etc

<p>How should we consult – what techniques / methods should we use?</p>	<ul style="list-style-type: none"> • Formulate questionnaire • Field work • Via Supermarkets Asda, Tescos, Lidl • Via Post Offices on pension Day, GP Surgeries • Invite public via local papers • Functioning service groups • Patient Participation Group • House bound elderly via carers • Libraries questionnaire on website • Local Community Forums, E-bulletin • Monthly Newsletters to Health and Social Care Staff via E-bulletin • NHS Grampian and Moray Council public web sites • Ball Projects • Patient Participation groups • Use Health Point staff • Stage one – Hold briefing meetings for key partners and community reps(complete) • Stage two – Review existing consultation materials(complete) • Stage three – Publicity via press, Newsletter, letters to local community forums, ball projects and patient participation groups • Stage four – Interview training community reps , Post office workers, Health Point • Stage five – Field work – questionnaires for older people, carers / professionals. To include self completion questionnaire, interviews conducted by older people / community reps, stakeholder meetings. Questionnaire to have freepost address and be widely distributed. • Stage six – Consultation on the Draft Strategy and Action plan – public road shows / workshops
<p>Funding</p>	<ul style="list-style-type: none"> • No implications during the consultation phase

APPENDIX 2

When will the consultation take place?	<ul style="list-style-type: none">• W/C 9 June – stage three commence Newsletter, Press and letters to groups• W/C 16 June – Fieldwork period to commence• W/C 21 June – Fieldwork period to finish• W/C 29 June – Analyse and collate the results• W/C 1 July – start to develop Draft Strategy and action plan• From mid July – Consultation on draft Strategy and action plan
Other things to consider	<ul style="list-style-type: none">• Commitment to ongoing consultation and involvement of older people• The formation of an older person's monitoring group to ensure the strategy action plan is delivered• Sustained involvement of key partners in the strategy development process